

# STATE BOARD OF EMBALMERS AND FUNERAL DIRECTORS YEAR END REPORT

## *Information Based On Fiscal Year*

<b>ACTIVE LICENSEES/REGISTRATIONS</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Embalmers	1060	1032	1061	1052	1081
Funeral Directors	2168	2100	2155	2134	2186
Limited Funeral Directors	27	25	27	30	32
Funeral Establishments	687	681	682	672	669
Preneed Sellers	332	333	333	325	319
Preneed Providers	587	582	590	579	566
Preneed Agents	219	230	221	250	230
Preneed Funeral Director Agents	989	994	979	987	951
Temporary Funeral Directors	0	0	0	1	0
<b>Total</b>	<b>6069</b>	<b>5977</b>	<b>6048</b>	<b>6030</b>	<b>6034</b>
<b>LICENSES/REGISTRATIONS ISSUED</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Embalmers	24	28	31	30	29
Embalmer Apprentices	22	14	17	17	20
Embalmer Practicums	23	34	26	38	30
Retired Embalmers	1	6	0	7	2
Funeral Directors	53	68	53	63	53
Limited Funeral Director	1	0	2	6	2
Funeral Director Apprentices	70	94	62	100	82
Temporary Funeral Director	0	0	1	1	0
Retired Funeral Directors	1	21	0	12	1
Funeral Establishments	26	40	36	30	46
Preneed Sellers	13	15	16	8	18
Preneed Providers	20	23	36	20	31
Preneed Agents	57	46	38	66	40
Preneed Agent Funeral Directors	55	51	44	50	36
<b>Total</b>	<b>366</b>	<b>440</b>	<b>362</b>	<b>448</b>	<b>390</b>
<b>INSPECTIONS</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Inspections	715	742	722	725	717
Cited Violations	72	74	84	75	45
<b>COMPLAINTS</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Complaints-Consumer	114	65	64	54	30
Complaints - Board Initiated	113	102	36	59	46
§ 324.010			17	9	9
Denials	3	0	0	0	0

<b>DISCIPLINE ACTIONS</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Revocation	4	1	7	0	16
Suspension	56	10	10	5	14
Suspension per § 324.010	23	2	17	7	9
Probation	36	33	20	17	18
Censure	0	0	1	1	2
Injunction	1	0	0	0	0
Voluntary Surrender	3	0	0	0	0
<b>Total</b>	<b>123</b>	<b>46</b>	<b>55</b>	<b>30</b>	<b>59</b>

***Information Based on Annual Reporting Year***

<b>PRENEED SELLER ANNUAL REPORTING</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Number of preneed contracts reported sold	16,926	18,301	17,495	16,712	
Amount a face value of preneed contracts reported sold	\$100,127,972.74	\$186,373,715.42	\$137,270,357.56	\$85,940,474.85	
Amount of annual reporting fees collected	\$609,336.00	\$457,525.00	\$437,375.00	\$417,800.00	

*(the data provided here is current as of the date it was assembled and does not take into account late filings that occur after that date)*

REV 2019-07